

David Mathews MSc, BA

8 Graham Lodge, Graham Road, London NW4 3DG, UK (M) 0778 950 1596 (E) davem@davemathews.ca

MERITS

- Over ten years of IT support experience
- Worked in banking & finance, accounting, transportation and service sectors
- Ability to learn and master new technologies quickly
- Held positions in the small to medium enterprise as well as the corporate environment
- Managing and leading IT support and project teams.
- Providing IT support in both English and French
- Ability to communicate and explain complex technical problems to non-technical personnel

WORK EXPERIENCE & VOLUNTEER SERVICE

- Apr 2003 – Present **Network Canada, London, UK**
IT Director, (unsalaried)
Web site management and development, backup of site and security accounts, liased with service provider and transaction services on technical issues.
- Jun 2003 - Present **City of Westminster and Holborn Law Society, London, UK**
Web Developer
Developed a web site for a London based solicitors group whilst reading my Masters Degree at the University of Westminster.
- Sep 2002 – Nov 2003 **Westminster Business School, London, UK**
MSc E-Business Student Course Representative (unsalaried)
Elected by my cohort as their student course representative for the 2002-2003 MSc E-Business course, at the WBS at the University of Westminster.
- Sep 2002 – Nov 2002 **Greenapple Systems, St Alban's UK,**
Network Specialist
Designed a mixed wired and wireless networking solution for the company using 10/100 Ethernet and the 802.11b wireless networking standard.
- Sep. 2001 – Sep. 2002 **Natures Outfitters, Vancouver Canada**
Network Consultant
Providing consultancy services the computing and networking environment for the business consisting of server-client architecture, operating systems consisting of Windows XP, 2000, NT4 or 9x. Liased with outside industry representatives to obtain the best solutions (both technical and financial) for the companies computing needs
- Nov 2000 – Aug 2001 **Manulife Financial Toronto, Canada**
Site Implementation Leader
Deployed Manulife Financial's data communications Infrastructure release 2.0 COE to business unit sites in an enterprise environment consisting of over 6000 users. Responsible for all aspects of site roll out, including scheduling and planning, escalations and technical consulting Deployed the entirety of Manulife's native French speaking Group Benefits operation in Montreal for 500+ users.

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- Aug 2000 – Nov 2000 **University of Toronto, Beta Theta Pi –Toronto, Canada**
Network Architect, (unsalaried)
- Apr 2000 – Aug 2000 **France, Spain, Italy, Greece**
Travelling, Personal Time
- Oct 1999 – Mar 2000 **ITNet, London Underground Limited, London, UK**
Server Team Leader
- May 1999 – Oct 1999 **Workplace 2000, London Underground Limited, London, UK**
Hot Stage Lead Engineer
- Jun 1998 – May 1999 **Workplace 2000 LUL, London, UK**
Technical Audit Survey Leader
- Jan 1998 – Jun 1998 **UK, Eire**
Travelling, Personal Time
- Jul 1990 – Dec 1997 **Aurea Office Enterprises, Toronto, Canada**
Network Manager
- Jan 1990 – Mar 1993 **Snowhawks Ski School, Toronto, Canada**
Professional Alpine Ski Instructor (Seasonal)
- Aug'88 – Jun'90 **Aurea Office Enterprises, Toronto, Canada**
Network Engineer (Part-time)

EDUCATION

- Sep 2002 – Dec 2003 **Westminster Business School, University of Westminster, London UK**
Masters of Science, MSc E-Business with Merit (2:1)
Business Information Technology focused MBA degree
- Sep 1990 – Jun 1996 **University of Toronto, Toronto, Ontario, Canada**
Bachelor of Arts French Language and Literature (Course completed on a part time basis whilst working)

PROFESIONAL ASSOCIATIONS and CERTIFICATIONS

Check Point Certified Security Administrator CCSA
Citrix Certified Administrator CCA
Computing Technology Industry Association (CompTIA)

- A+ Certified
- Server+ Certified
- iNet+ Certified Professional

IEEE Associate (The Institute of Electrical and Electronics Engineers)
Microsoft Certified Systems Engineer MCSE

COMPUTER & LANGUAGE SKILLS

OS – Windows NT, 2000, 9x, XP, DOS, LINUX, Novell NetWare
Software MS Office Suite, Lotus Notes, Security Explorer, Remedy Request System, Cheyenne Arc Serve, Legato Networker, SMS Server, Exchange, Visio, MS Outlook, MS Access, SQL, WordPerfect
Hardware Intel Based Servers and PCs, Compaq Proliant Servers and DeskPro PCs, Switches, Ethernet (Network Interface Cards, UTP CAT5 cabling, EIA/TIA 568A/B wiring, switching), Cisco Routers, Token Ring (NICs, cabling), Apple PCs and Servers
Protocols TCP/IP, 802.x, IPX/SPX, NetBEUI
Written and Spoken Languages Well versed in French IT terminology. Fluency in written and oral English and French, intermediate Spanish, and basic German.

INTERESTS & EXTRA-CURRICULAR ACTIVITIES

Alpine Skiing, Reading, Internet, Movies, Wine Tasting, Traveling, Water-Skiing, Sailing, Kayaking, Canoeing, Camping, Restaurants, Cooking, Running, Biking, Gym, PC Gaming.